

WPSI IS RECRUITING ACROSS PHILADELPHIA

for training and remote job opportunities as an

Access Services Associate
earning **\$17.69/hour**

in partnership with

Penn Medicine!



Who should apply?

Compassionate customer service professionals that are comfortable speaking on the phone for long periods of time and using a computer for data entry. Experience working in a call center is a plus. Commitment to the full training schedule (below) is required:

- Facilitated group conversations via Zoom, Mon - Fri, 9 A.M. - 12 P.M., 1/22 - 2/9
- Additional one-on-one and small group virtual meetings several times a week between 1 P.M. – 3 P.M.
- Approximately 2 hours of daily reading and reflection exercises
- One self-scheduled 30-minute Career Coaching session per week via Zoom

This is a virtual program hosted on Zoom. Consistent access to a laptop or desktop computer, broadband internet, a webcam, and a word processing program like Microsoft Word, Google Docs, or similar are required to complete the training.

What is WPSI?

The West Philadelphia Skills Initiative (WPSI) designs and runs programs which connect you to the tools and supports needed to build a career that is meaningful to you.

In this program, we offer:

- Cutting-edge job connection strategies resulting in 96% of graduates finding employment.
- A \$150 weekly stipend while in training at WPSI.
- The opportunity to interview for open, full-time remote Access Services Associate positions at a Penn Medicine call center starting at \$17.69/hour.

Are you eligible? **All applicants must:**

- Be a resident of Philadelphia
- Commit to the full training schedule
- Possess a high school diploma or GED
- Be unemployed
- Be tobacco-free
- Be computer savvy
- Provide proof of having received the COVID-19 vaccine by Friday, Jan. 12, 2024 to be considered; employment at Penn Medicine requires an annual influenza (flu) shot and other vaccines

Apply today at philadelphiaskills.org/jobs

Deadline is Wed, Jan. 10, 2024 at 5 P.M.

