

# WPSI IS RECRUITING ACROSS PHILADELPHIA

for training and remote job opportunities as an  
**Access Services Associate**  
earning **\$17.69/hour**  
in partnership with  
**Penn Medicine!**



## Who should apply?

Compassionate customer service professionals that are comfortable speaking on the phone for long periods of time and using a computer for data entry. Experience working in a call center is a plus. Commitment to the full training schedule (below) is required:

- In Person Sessions, Mon - Fri, 9 A.M. - 12 P.M., 7/15 - 7/19 and 7/29 - 8/2
- Facilitated group conversations via Zoom, Mon - Fri, 9 A.M. - 12 P.M., 7/22 - 7/26
- Additional one-on-one and small group virtual meetings several times a week between 1 P.M. – 3 P.M.
- Approximately 2 hours of daily reading and reflection exercises
- One self-scheduled 30-minute Career Coaching session per week via Zoom

This is a hybrid in-person and virtual program. Consistent access to a laptop or desktop computer, broadband internet, a webcam, and a word processing program like Microsoft Word, Google Docs, or similar are required to complete the training.

## What is WPSI?

The West Philadelphia Skills Initiative (WPSI) designs and runs programs which connect you to the tools and supports needed to build a career that is meaningful to you.

## In this program, we offer:

- Cutting-edge job connection strategies resulting in 93% of graduates finding employment.
- A \$150 weekly stipend while in training at WPSI.
- The opportunity to interview for open, full-time remote Access Services Associate positions at a Penn Medicine call center starting at \$17.69/hour.

## Are you eligible? **All applicants must:**

- Be a resident of Philadelphia
- Commit to the full training schedule
- Possess a high school diploma or GED
- Be unemployed
- Be tobacco-free
- Be computer savvy
- Provide proof of having received the COVID-19 vaccine by Tues, July 2, 2024 to be considered; employment at Penn Medicine requires an annual influenza (flu) shot and other vaccines

Apply today at **[philadelphiaskills.org/jobs](https://philadelphiaskills.org/jobs)**  
Deadline is **Friday, June 21, 2024 at 5 P.M.**



Penn Medicine



University City District  
West Philadelphia  
Skills Initiative